

TENNderCARE Additional Training

- ✦ If you failed the previous TENNderCare quiz then you need to preview this presentation and re-take another quiz until you pass.



TENNderCare

🏁 On your mark!

🏁 Get set!

🏁 GO!

🏁 Pass this quiz!





TENnder CARE



Check In



Check Up



Check Back

TENNESSEE'S EPSDT PROGRAM



TENNderCare

Good health begins at birth. It is important to do three things:



Check In!



Check Up!



Check Back!



TENNderCare Mission

TENNderCare is the name for Tennessee's EPSDT Program. Tennessee has made a commitment to promoting good health in children from birth until age 21. It's called the TENNderCare Program. TENNderCare is a full program of check ups and health care services for children who have TennCare. These services make sure babies, children, teens, and young adults receive the health care they need. Good health begins at birth, so it's important to Check In, Check Up, and Check Back with your doctor.

TENnderCare's Importance:

A child's check up will include:

- ✓ Health History
- ✓ Complete Physical Exam
- ✓ Lab Tests
- ✓ Immunizations
- ✓ Vision/Hearing Screening
- ✓ Developmental and Behavioral Screening
- ✓ Advice on How to Keep Your Child Healthy

Who is eligible for **TENNderCare?**

- ✓ All children, babies, teens, and young adults under the age of 21 on TennCare.

Where do you receive TENnderCare screenings?

✓ Primary Care Provider (PCP)

✓ Health Department



What is the Periodicity Schedule?

The Periodicity Schedule is a schedule recommended by the American Academy of Pediatrics (AAP) which indicates when Screenings should be provided.



TENNderCare Children and Adolescents **Receive Services through:**

✓ Managed Care Organizations (MCO)



Better Health Plans



BlueCare/ TennCare Select



John Deere Health Care



OmniCare Health Plan



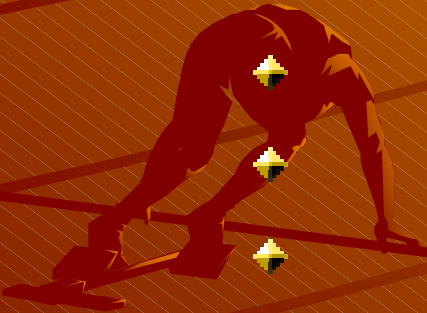
Preferred Health Partnership



TLC Family Care Healthplan



VHP Community Care



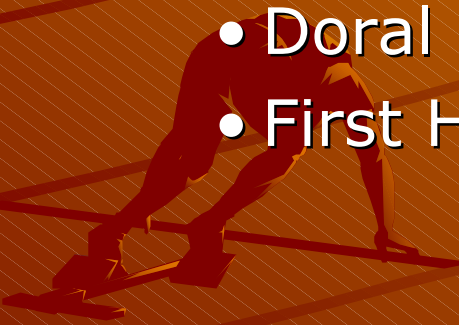
TENNderCare Children and Adolescents **Receive Services through:**

- ✓ Behavioral Health Organizations (BHO)
 - ✦ Premier Behavioral Systems of Tennessee
 - ✦ Tennessee Behavioral Health, Inc.



TENNderCare Children and Adolescents **Receive Services through:**

- ✓ Other Organizations (DBM and PBM)
 - Doral Dental (Dental Benefit Manager)
 - First Health (Pharmacy Benefit Manager)



Screenings- Seven Components

- 1. Comprehensive health and developmental history includes:**
 - **Physical**
 - **Behavioral/Developmental**
 - **Dental**
- 2. Complete Unclothed Exam**
 - **Compare child's physical growth against what is considered normal for child's age**
- 3. Lab Tests**
 - **Lead Blood test under the age of two and 12 to 24 months are assessed for lead risk at each visit. A follow up lab test is needed if determined high risk.**

Screenings- Seven Components

- 4. Immunizations-age appropriate and current status of shots**
- 5. Hearing Screening-age appropriate**
- 6. Vision Screening-age appropriate**
- 7. Health Education**
 - **Anticipatory Guidance (car seat safety, sex education, smoking, etc.)**
 - **Counseling parents and child regarding child development**
 - **Child development, healthy lifestyle, accident, and disease prevention**



Interperiodic Screenings

- ✓ If a parent suspects a problem with his/her child, the child should be taken to the doctor.
- ✓ Any person (such as an educator, parent, or health professional) who suspects a problem may refer a child for an interperiodic screen.

Call for Help!

✓ **TennCare Hotline**

✓ **1-800-669-1851**

✓ **615-741-4800**

✓ **Help for the Homeless**

✓ **Homeless Shelter Helpline**

✓ **1-800-413-2714**



Limited English Proficiency (LEP)

TennCare Refugee Advocacy Program

- **Bosnian** 1-877-652-3069 or Nashville 313-9382
- **Kurdish/Bandinani and Sorani** 1-877-652-3046 or Nashville 313-9840
- **Arabic** 1-877-652-3046
- **Somali** 1-877-652-3054 or Nashville 313-9894
- **Vietnamese** 1-800-269-4901 or Nashville 313-9899



Where do I call to get help with Mental Health services?

✓ **TennCare Partners Advocacy Line**

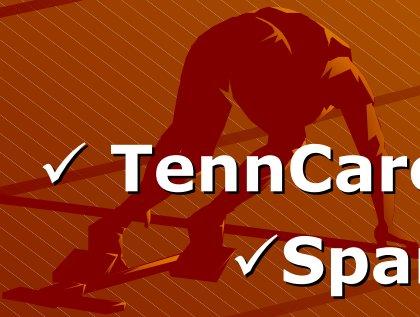
✓ **Toll Free 1-800-758-1638**

✓ **Nashville 313-9972**

✓ **TennCare Consumer Advocacy Program**

✓ **Spanish 1-800-254-7568**

✓ **English 1-800-722-7474**



Take the Quiz

Click [Here](#) to take the Quiz

If you would like to take the quiz, please call:
615.532.6706 to receive further instructions.

